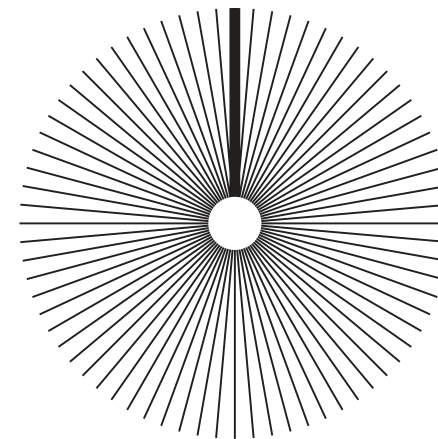


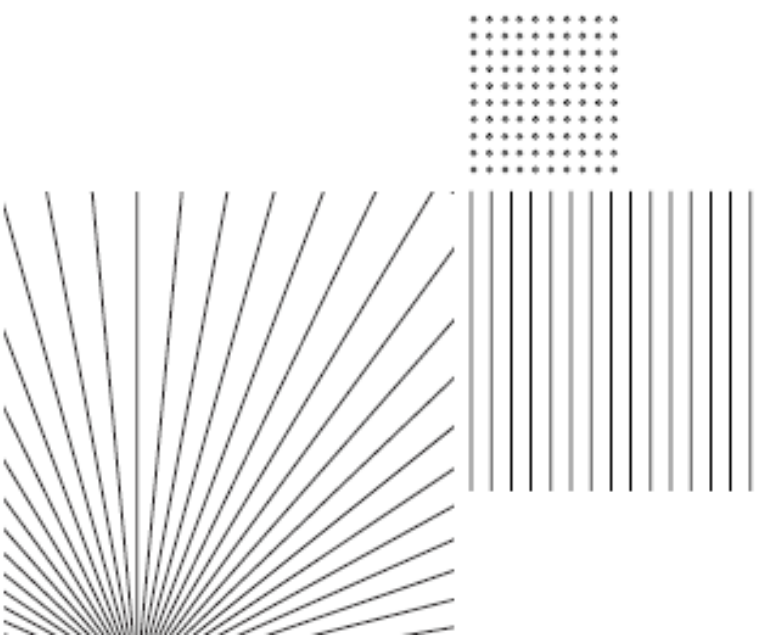
**Abu Dhabi Government
Collaborative Initiatives
Excellence Awards Guide**



جائزة أبوظبي للأداء
الحكومي المتميز

Abu Dhabi Award for Excellence
in Government Performance

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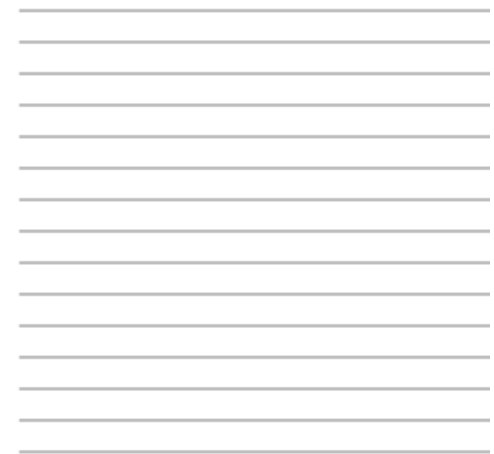
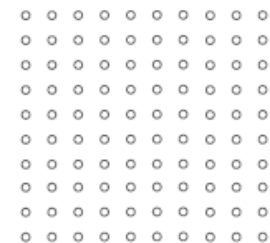
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Introduction

The Abu Dhabi Government Collaborative Initiatives Excellence Awards, which are part of the Abu Dhabi Award for Excellence in Government Performance, honour exceptional teams and initiatives (including projects and programmes) that have achieved outstanding outcomes, demonstrating innovative approaches and a dedicated commitment to public service. These awards recognise the significance of strategic impact, collaborative teamwork, community engagement, and digital transformation in realising the government's vision and goals. By celebrating the success of these initiatives and the teams that made them happen, the Abu Dhabi government aims to inspire and encourage the pursuit of excellence that strengthens community bonds, supports wellbeing, and enhances the overall quality of life in the emirate.

Moreover, the awards cultivate a culture of continual improvement, knowledge sharing, and collaboration within and among government entities. By recognising successful initiatives, the Abu Dhabi government promotes the exchange of ideas and best practices, leading to enhanced service delivery and strengthened public trust, and the overall growth and advancement of the government sector in Abu Dhabi.



Award Categories

The awards programme utilises a comprehensive evaluation process to recognise excellence within Abu Dhabi government. There are three distinct award categories:

- Strategic Impact Initiative Award
- Digital / AI Initiative Award
- Community and Family Impact Initiative Award

Each category has specific criteria designed to assess nominations based on performance, impact, and alignment with government objectives. The evaluation process involves a thorough review of nominations, considering factors such as organisational outcomes, implementation success, and the overall impact on the government and the community. If deemed appropriate, teams may share an award. By employing these criteria and a rigorous, systematic evaluation approach, the awards ensure that the most deserving initiatives and teams are recognised and celebrated for their outstanding contributions to Abu Dhabi and its people.



Award Categories

1. Strategic Impact Initiative Award

This award recognises the most impactful joint initiative in alignment with Abu Dhabi government's long-term strategic objectives. This exceptional initiative has yielded a positive and lasting impact on its stakeholders (community, partners, or the overall government). The collaborative efforts of the teams involved demonstrate dedication and ingenuity and inspire others. They showcase the transformative power of strategic vision, partnership, and a relentless pursuit of excellence in public service.

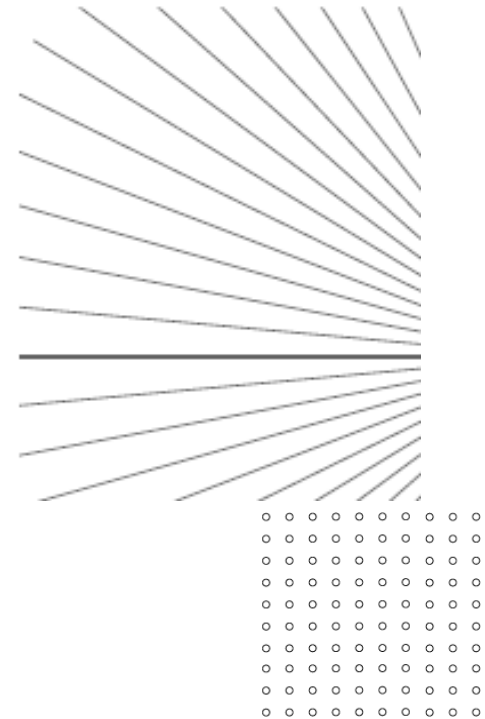
Criteria

- **Successful Implementation:**

How successfully was the initiative implemented, i.e. was the initiative completed on time and within budget, with all anticipated benefits realised and future benefits being on track?

- **Impact:**

How has the initiative positively impacted Abu Dhabi and its people, and/or the overall government? Has the initiative delivered transformative changes that have enhanced collaboration, efficiency, and overall effectiveness?



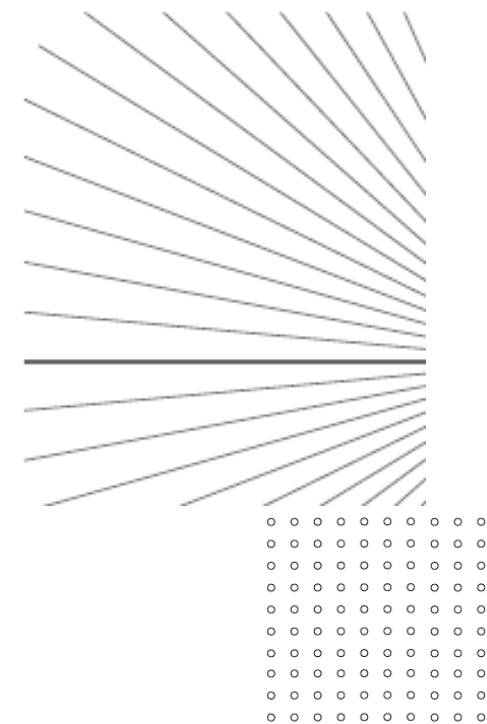
Award Categories

2. Digital / AI Initiative Award

This award recognises the most impactful joint digital/AI initiative that has leveraged trustworthy data to redefine service delivery, streamline internal processes, and enhance accessibility and transparency. By championing innovative, technology-driven solutions through collaboration, this initiative and the teams driving it have played a pivotal role in advancing the government's digital agenda, ultimately contributing to a more efficient, effective, and people-centric government.

Criteria

- **Innovation:**
How innovative was the digital initiative, i.e. did it introduce a groundbreaking solution, significantly impacting the way the community and/or the government approaches or addresses a challenge?
- **Successful Implementation:**
How successfully was the digital initiative implemented, i.e. was the initiative completed on time and within budget, with all anticipated benefits realised and future benefits being on track?
- **Impact:**
Has the initiative had a positive impact on Abu Dhabi and its people and/or the overall government, i.e. has it led to transformative positive changes?



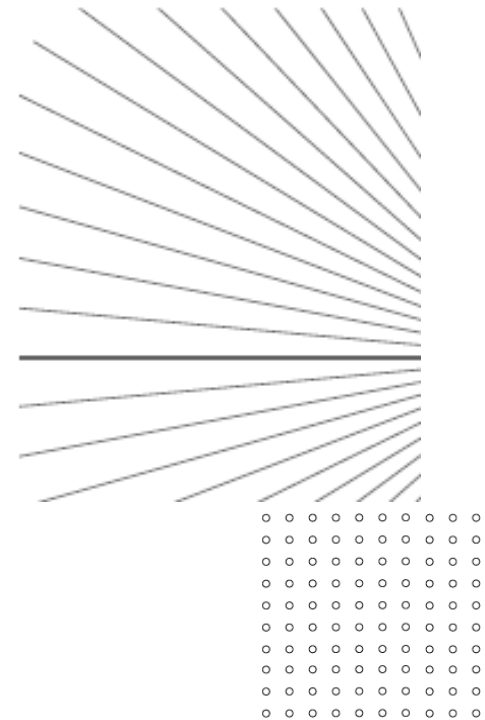
Award Categories

3. *Community and Family Impact Initiative Award*

This award acknowledges the outstanding contributions of a joint initiative towards advancing leadership's vision to foster a united and empowered community. This initiative has significantly helped enhance family or community relations, preserved cultural heritage, facilitated intergenerational connections, and created inclusive spaces that encourage collaboration, belonging, and shared experiences. Moreover, it has promoted and supported the active participation of Abu Dhabi's residents in society by facilitating, for example, community service, encouraging volunteering, developing related skills, and nurturing talent.

This award is open to joint initiatives in one or more of the following thematic areas:

- Preserving cultural heritage and continuity
- Fostering intergenerational connections, family values, and social unity
- Creating inclusive spaces (for example, culture and community centres, public transport, digital platforms) that encourage collaboration, belonging, and shared experiences
- Promoting and supporting the active participation of Abu Dhabi's residents in society
- Facilitating community service and encouraging volunteering
- Developing related skills and nurturing talents.



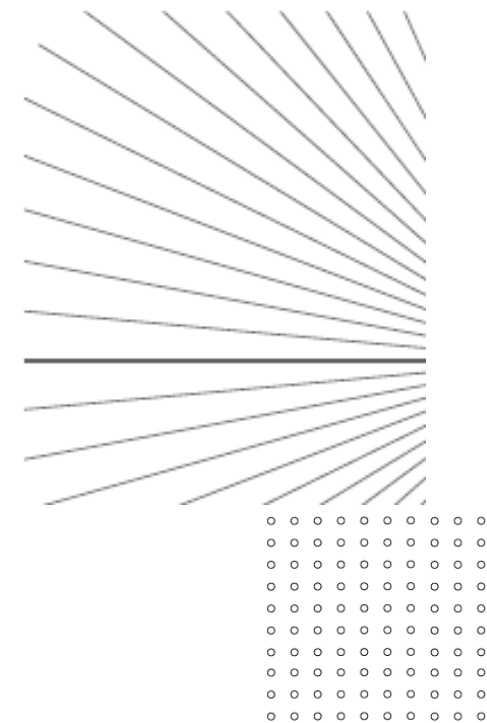
Award Categories

3. *Community and Family Impact Initiative Award*

This award acknowledges the outstanding contributions of a joint initiative towards advancing leadership's vision to foster a united and empowered community. This initiative has significantly helped enhance family or community relations, preserved cultural heritage, facilitated intergenerational connections, and created inclusive spaces that encourage collaboration, belonging, and shared experiences. Moreover, it has promoted and supported the active participation of Abu Dhabi's residents in society by facilitating, for example, community service, encouraging volunteering, developing related skills, and nurturing talent.

Criteria

- **Innovation:**
How innovative was the initiative, i.e. did it introduce a groundbreaking solution, significantly impacting the way the community and/or the government approaches or addresses a challenge?
- **Successful Implementation:**
How successfully was the initiative implemented, i.e. was it completed on time and within budget, with all anticipated benefits realised and future benefits being on track?
- **Impact:**
Has the initiative had a positive impact on Abu Dhabi's community and/or the overall government, i.e. has it led to transformative positive changes in preserving cultural heritage, or has it strengthened social cohesion and enhanced family support systems?



Evaluation Process, Roles & Responsibilities

Participating entities nominate one initiative per category (a total of three initiatives). The nominations are evaluated using a thorough, systematic review process based on the specific criteria outlined in the scorecard for each award category. Teams of experienced assessors, comprising project management, leadership, innovation, and digital transformation experts, will carefully assess nominations in each category. The process will involve the following:

1 Entity Internal Selection and Submission:

Each leading entity of an initiative will select one initiative per category and its corresponding team to nominate. The initiative must have been implemented in collaboration with one or more government entities, and its intended outcomes must have benefited external stakeholders (not internally focused). The Awards Management System (AMS) facilitates the submission of all required details and documents. The necessary entry information - which may include detailed descriptions of the initiatives, information about their key partners and teams, and other relevant details as well as supporting documentation – is uploaded by the entity in the AMS.

2 Preliminary Evaluation & Shortlist:

Qualified assessors will review, evaluate and score the submission files using the appropriate scorecard, forming a consensus evaluation as a team. They will then submit a recommended shortlist of the top five initiatives per category.

3 Review Committee & Approval:

A committee will review all entries and the assessors' recommendations and reasoning. Once the shortlist has been finalised, it moves forward to the next stage.

4 Main Evaluation:

The Abu Dhabi Executive Office will coordinate site visits to the entities that have shortlisted entries. Assessors will conduct on-site evaluations. Candidates can support their submissions by providing evidence and supplementary information as needed. The assessors will then finalise their assessments and create final rankings and recommendations for winners.

5 Awards Jury:

The Awards Jury will review the rankings and assessors' recommendations and endorse the winning submission(s) when they are satisfied with the ranking.

Entry Conditions

Participation

All government entities in Abu Dhabi must participate in the awards unless an entity cannot meet participation requirements, in which case it must obtain approval from the Abu Dhabi Executive Office not to participate, by submitting an official letter justifying its non-participation.

Joint Initiatives

All initiatives submitted for the awards must be joint initiatives of two or more government entities. Only the initiative's lead entity is qualified to submit the initiative.

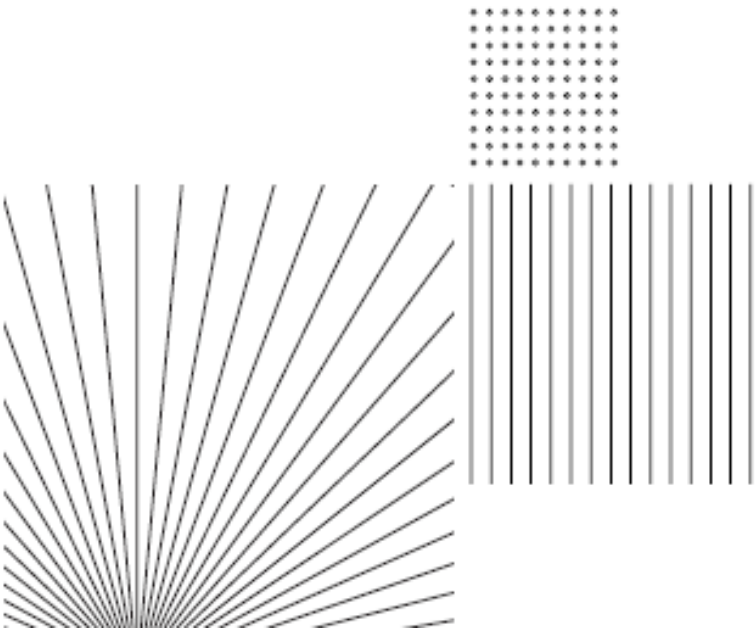
Initiative Focus

The intended outcomes of the submitted initiatives must have benefited Abu Dhabi and its people and/or the overall government (not internally focused).

Assessment Period

To be eligible for inclusion, initiatives must have been completed between January 1, 2023, and June 30, 2025.

SCORECARD



1. Strategic Impact Initiatives Scorecard

Criterion		Unsuccessful	Somewhat Successful	Moderately Successful	Very Successful	Highly Successful
		0	1	2	3	4
A. Successful implementation How successfully the initiative was implemented	Budget & Timeline	The initiative was not completed	The initiative was completed with significant delays or budget overruns	The initiative was completed but there were minor delays or budget overruns	The initiative was completed on schedule and within budget	The initiative was completed ahead of schedule and under budget
	Realised Benefits	Few or none of the anticipated benefits have been realised	Some anticipated benefits have been realised but many have not	Most anticipated benefits have been realised	All anticipated benefits have been fully realised	All anticipated benefits have been fully realised and exceed expectations
	Future Benefits	Future benefits are not identified or are highly unlikely to be achieved	Future benefits are vaguely defined and/or uncertain to be achieved	Future benefits are identified but with some uncertainty about their realisation	Future benefits are clearly identified and on track to be achieved	Future benefits are clearly identified and highly likely to be achieved
B. Impact The initiative has had a positive impact on Abu Dhabi and its people and/or the government	Impact Size	The initiative did not result in any noticeable, positive change	The initiative led to limited positive change	The initiative led to moderate positive change	The initiative led to substantial positive change	The initiative led to transformative positive change
	Impact Evidence & Scope	There is no measurable evidence of improvement	Positive changes are not widespread and may have resulted only in slight improvement	Positive changes are observable and measurable, contributing to overall progress	Substantial positive changes are clearly evident and measurable and have resulted in notable improvement	Transformative, positive changes are far-reaching, and measurable, and have resulted in significant improvement

Score = A x B

2. Digital / AI Initiatives Scorecard

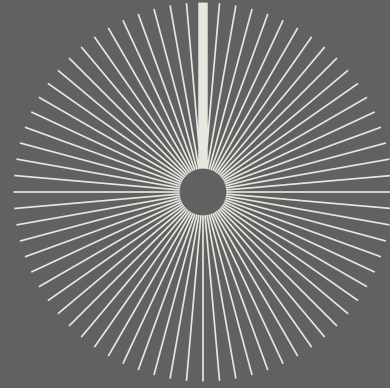
Criterion		Not Innovative	Somewhat Innovative	Moderately Innovative	Very Innovative	Highly Innovative
		0	1	2	3	4
A. Innovation How innovative was the initiative		The initiative shows no new or improved solution	The initiative presents a new and improved solution			Truly groundbreaking novel, game-changing solution with exceptional innovation
		The initiative is not likely to have any impact on the way we think about or do something	The initiative has made or has the potential to make a small impact on the way we think about or do something	The initiative has made or has the potential to make a moderate impact on the way we think about or do something	The initiative has made or has the potential to make a significant impact on the way we think about or do something	The initiative has begun to revolutionise the way we think about or do something
B. Successful implementation How successfully the initiative was implemented	Budget & Timeline	Unsuccessful	Somewhat Successful	Moderately Successful	Very Successful	Highly Successful
		The initiative was not completed	The initiative was completed with significant delays or budget overruns	The initiative was completed but there were minor delays or budget overruns	The initiative was completed on schedule and within budget	The initiative was completed ahead of schedule and under budget
	Realised Benefits	Few or none of the anticipated benefits have been realised	Some anticipated benefits have been realised but many have not been realised	Most anticipated benefits have been realised	All anticipated benefits have been fully realised	All anticipated benefits have been fully realised and exceed expectations
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C. Impact The initiative has had a positive impact on Abu Dhabi and its people and/or the government	Impact Size	The initiative did not result in any noticeable, positive change	The initiative led to limited positive change	The initiative led to moderate positive change	The initiative led to substantial positive change	The initiative led to transformative positive change
	Impact Evidence & Scope	There is no measurable evidence of improvement	Positive changes are not widespread and may have resulted only in slight improvement	Positive changes are observable and measurable, contributing to overall progress	Substantial positive changes are clearly evident and measurable and have resulted in notable improvement	Transformative, positive changes are far-reaching, and measurable, and have resulted in significant improvement

Score = A + (B x C)

3. Community and Family Initiatives Scorecard

Criterion		Not Innovative	Somewhat Innovative	Moderately Innovative	Very Innovative	Highly Innovative
		0	1	2	3	4
A. Innovation How innovative was the initiative		The initiative shows no new or improved solution	The initiative presents a new and improved solution			Truly groundbreaking novel, game-changing solution with exceptional innovation
		The initiative is not likely to have any impact on the way we think about or do something	The initiative has made or has the potential to make a small impact on the way we think about or do something	The initiative has made or has the potential to make a moderate impact on the way we think about or do something	The initiative has made or has the potential to make a significant impact on the way we think about or do something	The initiative has begun to revolutionise the way we think about or do something
B. Successful implementation How successfully the initiative was implemented	Budget & Timeline	Unsuccessful	Somewhat Successful	Moderately Successful	Very Successful	Highly Successful
		The initiative was not completed	The initiative was completed with significant delays or budget overruns	The initiative was completed but there were minor delays or budget overruns	The initiative was completed on schedule and within budget	The initiative was completed ahead of schedule and under budget
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C. Impact The initiative has had a positive impact on the community	Impact Size	The initiative did not result in any noticeable, positive change	The initiative led to limited positive change	The initiative led to moderate positive change	The initiative led to substantial positive change	The initiative led to transformative positive change
	Impact Evidence & Scope	There is no measurable evidence of improvement	Positive changes are not widespread and may have resulted only in slight improvement	Positive changes are observable and measurable, contributing to overall progress	Substantial positive changes are clearly evident and measurable and have resulted in notable improvement	Transformative, positive changes are far-reaching, and measurable, and have resulted in significant improvement

Score = A + (B x C)



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